

1. Introduction

Welcome to Wycane. We are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.wycane.co.nz.

2. Information We Collect

We may collect personal information that you voluntarily provide when you:

- Contact us via our website forms or email
- Subscribe to our newsletter or updates
- Register for events or services

The types of information we may collect include:

- Name
- Email address
- Phone number
- Postal address
- Organisation or affiliation
- Any other personal data you voluntarily provide

We may also collect non-personally identifiable information such as:

- Browser type
- IP address
- Pages visited
- Time and date of visit

3. How We Use Your Information

We use your personal information to:

- Respond to your enquiries or requests
- Provide services or information you have requested
- Send newsletters, updates, or event invitations (with your consent)
- Improve our website and user experience
- Maintain internal records and administrative functions
- Meet legal and regulatory obligations

4. Sharing Your Information

We will never sell your personal information. We may share your data with:

- Service providers and partners who support our operations (e.g. email or cloud storage providers)
- Authorities where required by law or to comply with legal obligations
- Professional advisors (e.g. lawyers, accountants) where necessary and appropriate

5. Cookies and Tracking Technologies

We may use cookies and similar technologies to enhance your experience on our website. You can choose to disable cookies through your browser settings, though this may affect functionality.

6. Data Storage and Security

We take reasonable steps to protect your personal information from loss, unauthorised access, disclosure, or misuse. However, no system is completely secure, and we cannot guarantee the security of information transmitted via the internet.

7. Your Rights

Depending on your location, you may have rights under applicable privacy laws, including:

- The right to access your personal information
- The right to request correction or deletion
- The right to withdraw consent to marketing communications
- The right to lodge a complaint with a privacy regulator

To exercise any of these rights, please contact us at melissa@wycane.co.nz.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those websites and encourage you to review their privacy policies.

9. Changes to This Policy

We may update this Privacy Policy from time to time. The most current version will always be available on our website, with the date of the latest revision noted at the top.

10. Contact Us

If you have any questions about this Privacy Policy or your personal information, please contact us at: melissa@wycane.co.nz